

DUNGOWAN BREWERY TERMS & CONDITIONS

Ticketing

In accordance with the <u>terms and conditions</u> of our ticketing agent (Destination Tamworth Entertainment Venues), all ticket sales for the Dungowan Day Out are final. No refunds, exchanges or cancellations are available except as required by law.

In the instance of extreme weather, a call will be advised by event management by COB (5pm) Friday 5 April 2024.

Should the event not be able to proceed due to extreme weather or elements outside of event management's control, your ticket will remain valid and transfer to the new date. If you cannot make the new date, you can request a full refund.

Notification of any postponement will be made using the following mediums:

- An email sent to the person(s) who has booked your ticket using the email address supplied at the time of booking.
- A notice will be posted on the Dungowan Brewery Facebook and Instagram pages, <u>www.dungowanbrewery.com.au/dayout</u> and <u>www.entertainmentvenues.com.au</u>

Photography

By attending Dungowan Day Out, you consent to being included in any film and/or sound recordings of the Event that may take place and agree for these recordings to be used by the Event organiser.

Car parking

As specified in all promotional materials, there is limited onsite parking available at Dungowan Brewery with priority given to those with a mobility disability who have made arrangements with us at the time of booking their ticket(s).

Courtesy bus travel is included in the ticket price for Dungowan Day Out. Drivers / vehicles without pre-arranged approved to park will be instructed to park elsewhere.

Conduct

You must ensure that you and your invitees act in an orderly manner when attending the Dungowan Day Out.

We may refuse entry or evict you or any of your invitees if you or they are behaving in an intoxicated, disorderly, offensive, threatening or inappropriate manner, towards any person.

Any patrons who are inappropriately dressed may be denied entry or be asked to leave the Event. Enforcement of this regulation is at the discretion of the Security Officer on Duty.

<u>General</u>

No BYO food, alcohol or drinks (with the exception of unopened bottled water) will be admitted to any of the participating venues.

Glass, aluminium & metal containers are not permitted

Illegal or illicit substances of any kind are not permitted

Footwear must be worn at all times on the site

Animals are not permitted as Dungowan Brewery is located on a working farm

Fires and fireworks are not permitted.

Smoking and vaping are permitted only in the designated and clearly marked area. Please refer to the site map available at www.dungowanbrewery.com.au/dayout