DUNGOWAN DAY OUTAPRIL 6TH DAY OUT2024 BREWS, BITES & BEATS

Frequently asked questions

Where can I buy tickets, and what's included in the ticket price?

Tickets on sale from 1 February via <u>www.entertainmentvenues.com.au</u> or by phone on 67675200 or in-person from the Capitol Theatre Box Office (Monday to Friday, 10am to 4pm)

Or use this QR code



Day Out Ticket includes:

- Bus transfers to and from the venue
- Gourmet meal choice of 4 incredible dishes which you collect and select at your leisure between 12 – 3pm
- Opportunity to sample the region's best local brewed boutique beers
- All day star studded entertainment
- Access to our Lawn Games Arena
- Professional event photographer to capture your memorable moments
- Opportunity to enjoy the hospitality of Tamworth's most in-vogue destination
- After party at the Post Office Hotel

Highland Experience Ticket includes

There are only 80 exclusive Highland Experience tickets available. Included in your ticket:

- Bus transfers to and from the venue with priority boarding
- · Complimentary drink on arrival and a VIP gift
- Dedicated seating within our undercover VIP area with tables set to your exact guest numbers
- All day table service
- A gourmet meal choice of 4 incredible dishes which you select at your leisure between 12 – 3pm

- VIP toilets (say no to port-a-loos)
- The opportunity to sample the Region's best local brewed boutique beers
- All day star studded entertainment
- · Afternoon grazing board served to your table
- Access to our Lawn Games Arena
- Professional event photographer to capture your memorable moments
- Opportunity to enjoy the hospitality of Tamworth's most in-vogue destination
- After party at the Post Office Hotel

Where is the event?

Dungowan Day Out is held on the grounds of the stunning Dungowan Brewery, surrounded by farmland and framed by the Northern Ranges

How do I get there?

There is limited parking at Dungowan Station, so we have included complimentary shuttle buses in the ticket price to take guests to and from the venue.

Collection and drop-off are at the Tamworth Town Hall, Fitzroy Street, Tamworth.

What happens if I miss my bus or want to come home early?

We will have coaches in rotation all afternoon for guests to get back to Tamworth Town Hall. The last coach will depart Dungowan Brewery strictly at 6.30pm.

Can I come and go from the event?

No, pass-outs will not be available throughout the event, so please ensure that you take everything that you require with you on the complimentary shuttle buses.

Is there parking onsite?

There is very limited onsite parking available. Guests are discouraged from driving.

What do I wear?

Think chic daytime attire and collared shirts to compliment the country Hamptons inspired event.

What is the entertainment schedule?

12 noon - 12:50pm Hester

1.00pm - 1:50pm Sam Buckley Duo

2.00pm – 3.00pm Loren Ryan Band

3:15pm - 6.00pm Lisa Hunt

What can't I bring?

- Alcoholic or non-alcoholic beverages
- Illegal or illicit substances of any kind
- Animals (except for authorised assistance dogs)
- Fireworks, flares or explosives
- Any other object which may be used as a weapon

- Any other object the event organisers consider inappropriate or dangerous
- Glass, aluminium & metal containers

Can I bring my own drinks?

No, this is a licensed event so you cannot bring your own alcoholic or non-alcoholic beverages.

Please note free water stations are available at the bar.

I have dietary requirements; can you cater to this?

The menu for the day includes gluten free and diary free options.

Can I smoke at the event?

Yes, there will be a designated smoking area at the event. This area must also be used if vaping.

Are children allowed to the event?

Taste Tamworth offers a number of dedicated family events over the 10 days of the festival but Dungowan Day Out is just for mums and dads. It is an 18+ years event.

What happens if it rains?

Light rain will not affect the event, although in the event of extreme weather, one of two outcomes could occur.

In the event of postponement, you will be contacted. Your ticket will remain valid for the new date. No action is required to attend. If you cannot make the new date, you can request a full refund. T&Cs apply.

In the event of cancellation, you will be contacted regarding your options. T&Cs apply.

How are you managing lost property.

All lost property that is found by our staff or bus drivers will be delivered to reception of the CH Boutique Hotel in Brisbane Street within 36 hours of the event. Please call (02) 5712 9720 to register your details should you lose anything.